

Elizabeth Animal Hospital

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August 6, 2006

Dr. Tony M. Woodward, DVM, AVDC
Animal Dental Care
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Dear Tony,

I just wanted to drop you a note of thanks. We have had three technicians and three doctors complete your training program, and we plan to continue using your program to train new staff as needed. Our staff, clients and patients continue to reap the rewards of applying the principles and the skills learned.

With great confidence, our staff is providing better service to our clients through improved care of their pets. We have moved from treating only the worst of painful and infected teeth to teaching prophylactic dental care at home and practicing prophylactic dental care in the hospital. My staff and I have moved from a passive disinterest in a pet's mouth as long as it is still eating okay, to holding a firm belief that even the mildest dental disease has very serious health consequences and results in pain for our patients. We have been able to incorporate a complete dental program for the prevention and treatment of dental disease. No client enters our clinic and leaves without some attempt made to educate them of the importance of their pet's dental health.

As is almost always the case, when we improve service to our clients through improved patient care we also improve staff morale and our bottom line. Our staff takes pride in gaining the knowledge and learning the skills necessary to provide this service. In addition, nearly one half of the anesthetic procedures we perform are for dental care, resulting in a much needed revenue center.

Thank you for giving us the knowledge and skills needed to serve our clients by helping our patients.

Sincerely,

Leon Anderson, DVM

