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West Des Moines, IA 50266
(515) 221-9313

Animal Medical
Clinic
4520 Merle Hay Rd.
Des Moines, IA 50310
(515) 276-4511

Animal Care
Clinic West
2900 University
West Des Moines, IA 50266
(515) 224-4368

Vista Veterinary
Centre
7205 Vista Dr.
West Des Moines, IA 50266
(515) 223-8180

Administrative Office
4520 Merle Hay Rd.
Des Moines, IA 50310
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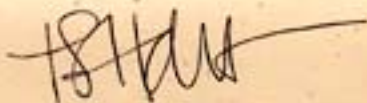
Dr. Woodward,

I would like to personally commend you and your staff for the excellent job in teaching and coaching during the Level I Class this July.

As a technician, I felt that not only did I improve my current skills but learned many new skills and techniques that I have been able to share with other technicians at my clinics so that we can provide the best quality dental care to our patients. You made the material covered attainable and interesting, from the review of anatomy to the lesson in dental radiographs, which I found especially valuable. While most technical books and instructions make this job daunting and complicated, you simplified the task of positioning for radiographs and I can say that I thankfully no longer concern myself with bisecting angles.

Leaving the class I felt more certain of my current skill set and was given the tools to expand upon it with more practice. The end result for me is feeling more confident and professional concerning performance of dental techniques as well as client communications before and after procedures. A million thanks and job well done; keep up the good work!

Sincerely,



Tamara Hancock

*Our Mission: To enhance and extend the bond
between pets and their people.*